









Letter No. EHCC/JPR/2021-22/181

Date: 08.05.2021

To,

**Principal** 

Mahaveer College of Commerce, Jaipur

Sub: Request for Empanelment of Eternal Hospital (a unit of Eternal Heart Care Centre & Research Institute Pvt. Ltd.), Jaipur

Dear Sir/Ma'am,

We would like to take this opportunity to thank you for your continued support and the confidence that you and your entire members have placed in Eternal Hospital for healthy living. It has been a pleasure to serve you as our valued associate, and we look forward to continuing this healthy relationship with you in the future.

The agreement executed between Mahaveer College of Commerce, Jaipur & Eternal Hospital for availing special discount arrangement especially designed for your members and their dependant members for undergoing medical treatment is expiring on 31st March 2023. Looking to your association and to make a healthy society Eternal Hospital is desirous of continuing the agreement with Mahaveer College of Commerce, Jaipur for our Multispecialty medical/surgical services including Specialized Investigation & procedures available on the same terms & conditions agreed earlier with our latest tariff.

The agreement is valid till 31st March 2023 and may be renewed after the expiry of one year period each time with the mutual consent of both parties. You are requested to give your acceptance on the same with seal and sign. We are again very grateful to you for recognizing our hospital for the treatment of your members & their dependent family members.

## **Introduction to Eternal Hospital**

Eternal Hospital (A unit of Eternal Heart Care Centre and Research Institute) is the most preferred multispeciality hospital in Rajasthan with a 250-bed capacity. This landmark Healthcare Institute, the only hospital in Rajasthan with JCI accreditation, is the result of the vision of Mrs Manju Sharma and Dr Samin K. Sharma, a world-renowned Interventional Cardiologist based at Mount Sinai Hospital, in New York, USA. Since its inception, the institution attended 7.5 lakh OPD patients, admitted 10,00,000

patients and performed 65000 cardiac procedures and 39000 surgical procedures. It continues to maintain ideal parameters in patient-care services with average bed occupancy of 65%, average hospital stay of 4 days and net death rate of 2.07 %. Eternal Hospital has received 40 awards and accolades in Rajasthan and India by numerous organizations and media houses for our commitment towards patient-centricity clinical excellence and innovation.

Key features of the agreement:-

### **OPD Services:-**

The following special discounts shall be offered by Eternal Hospital, Jaipur to the Members/Employees of Mahaveer College of Commerce, Jaipur and their dependents (spouse, children, and parents) on OPD facilities:

- 10% discount on Doctor Consultations
- 10% discount on Pathological Investigations
- 10% discount on Radiological Diagnostics
- 10% discount on OPD Procedures
- 5% discount on Health Packages

### **IPD Services:-**

Regarding Indoor admissions (IPD-related services), the Members/Employees of Mahaveer College of Commerce, Jaipur and their dependents (spouse, children and parents) shall be offered:

- 10% discount on the gross IP Bill (excluding Drugs & Consumables, implants, stents, telephone
  calls, meals, blood processing charges, admission fee, registrations fee etc.) with upper discount
  limits is Rs. 25000/-
- 5% Discount on fixed-cost package surgeries.

### **Term and Termination:**

- No discount will be offered on Medicine, registration and admission charges, outsourced investigations, consumables, implants, and blood processing charges.
- No discounts will be applicable for patients who are availing of cashless hospitalization benefits.
- Above discount cannot be clubbed with any other promotions/offers and special rates.

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- To avail the discount, the identity card/letter issued from an authorized signatory and a copy of valid ID proof must be submitted at the time of admission or within 24 hours of emergency admission.
- This agreement will be on auto-renewal mode unless terminated.
- Either party may terminate this agreement upon giving 30 days' notice in writing to the other party, provided however that in the event of a material breach by either party of the terms hereof the other party may terminate this agreement with immediate effect.
- Any dispute arising out of the terms and conditions mentioned in the agreement shall be settled in the courts/tribunals situated in Jaipur.
- The agreement is valid till 31st March 2023 and may be renewed after the expiry of one year period each time with the mutual consent of both parties.

## **Other Benefits:**

- The primary purpose of this MoU is to formalize the collaboration between SMC and Eternal Hospital in organizing and conducting free medical camps and health awareness campaigns, thereby contributing to community welfare and enhancing the educational experience of SMC students
- Planning and execution of free medical camps.
- Development and dissemination of health awareness materials and campaigns.
- Engagement of students and faculty in health-related community service.
- Sharing of medical expertise, resources, and infrastructure for the successful execution of the initiatives

In case of further information is required, please feel free to contact my colleague Mr. Facez Khan (8209105901) or mail him on (faeezkhan91@gmail.com)

Assuring you the best of our services.

Thanks & Regards

Nitesh Tiwari

General Manager- Marketing

Eternal Hospital, Jaipur



Apex Hospitals Private Limited SP-6, Malviya Industrial Area

contactus@apexhospitals.com

Malviya Nagar, Jaipur (Raj)-302017 Ph: +91-141 410 1111 / 2751871

Date: 8thAug, 2023

Dr. Ashish Gupta,

Principle

Shri Mahaveer College, Jaipur

Subject:-: RequestforEmpanelmentwith APEX Hospitals (Aunitof APEX HOSPITAL PVT. LTD. Jaipur)

Dear Sir

Warm Greetings from Apex Hospitals Pvt. Ltd. Jaipur.

It is our proud privilege to approach you for empanelment of our organization for indoor & outdoor treatment and health checkup for all your Members & Family at Apex Hospital. Apex Hospital provides comprehensive care to patients from all the regions. Apex Hospital has the capacity in order to meet the growing demand for better quality of medical care and compassionate hospitalization facilities.

### About Apex Hospital.

Apex Hospital Pvt. Ltd. Established in year 1994, Apex became one of the first institutes in India to attain ISO 9001 under the leadership of the Managing Director, Dr S.B. Jhawar, a renowned name in the field of Medicine over the entire belt of Rajasthan.

### **Quality Care Provider**

Apex Hospital Pvt. Ltd is a NABH, NABL, Nursing Excellence NABH Standards, Emerald Certification in Emergency Management accredited, 200 bedded multi-specialty, state of art hospital - it encompasses fully equipped ICU, CCU, modular OT's. Radiotherapy center, Blood Bank, and Emergency services round the clockHospital situated at Malviya Nagar and, Ourorganization is also having its own 50 bedded multi-specialty, state-of-art, intercity branch at Mansarovar, Jaipur and 100 bedded hospital is situated at Suratgarh (Rajasthan) as well.Hospital is working in a hygienic & patient friendly environment, very well qualified & trained clinical & managerial team and driven with skilled clinical expertise, high morale, and patient focused care.

Hospital is having specialty like Medicine, Laparoscopic & General Surgery, Orthopedics and Joint Replacement Surgery. ENT, Urology, Gynae&Obs., G. I. Endoscopy, Cardiology & Cardio-Surgery, Diabetology, Dentistry, Physiotherapy. Neurology & Neurosurgery, dermatology, Dietician, Obesity Surgery, Nephrology, Anesthesia, Critical care, Radiation and Medical Oncology &Onco-Surgery, Gastroenterology & G. I. Surgery, Vascular Surgery, etc.

# Six Centre of Excellence Exist in Our Malviya Nagar Hospital:

- Comprehensive Cancer Care: Medical Oncology & hematology, Surgical Oncology, Radiation Oncology. Include state of Art high energy Elekta Machine for Radiation Oncology treatment
- 2. Neurosurgery and Neurology
- 3. Cardiology, Interventional Cardiology and Cardiothoracic Surgery.
- 4. Orthopedics, Joint Replacement and Rehabilitation and Trauma.

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# Include state of Art high energy Elekta Machine for Radiation Oncology

2. Neurosurgery and Neurology

3. Cardiology, Interventional Cardiology and Cardiothoracic Surgery.

4. Orthopedics, Joint Replacement and Rehabilitation and Trauma.

5. Vascular Surgery, Peripheral Vascular Surgery and Diabetic foot specialist device.

6. Bariatric Surgery (Obesity Surgery) and Metabolic Medicine.

# The Hospital has special infrastructural features to provide excellence in care.

Fully equipped 50 bed ICU (Medical, Neuroscience, Cardiac, Transplant) with central monitoring, ventilator defibrillator, cardiac monitor, pulse oximeter, and all the essential and lifesaving drugs, manned by well trained and alert senior residents and highly professional nursing staff. Working under the flagship of a team consisting of intensivist, internists, physiotherapist, dietitians & radiologist.

State of art advanced Cath Lab ( Siemens Artis Zee ) with Fully equipped 12 bedded CCU with central monitoring, ventilator defibrillator, cardiac monitor, pulse oximeter, and all the essential and lifesaving drugs, manned by well trained and alert senior residents and highly professional nursing staff. Working under the flagship of a team consisting of Cardiac interventiologist internists, senior technicians.

Separate 4 bedded KTU for Renal Transplant Patients.

Radiology and Interventional Radiology. - 1.5 T MRI and State of the art CT scan

6 highly equipped operation theatres with 4 Modular OT and a minor OT in emergency unit.

- Super deluxe, deluxe rooms, private rooms, burn, psychiatric wards and general wards for provide care for all male, female.
- Pharmacy, Canteen/Dietary Services, Dormitory with bath / toilet for the Patient and their attendants.
- 24 hrs. Medical shop, Emergency, Ambulance, laboratory, Radiology services, Blood Bank and dialysis service.
- Dedicated Haemo dialysis center with 14 Machines and Isolation rooms.

#### Our important Recognition

- Recognition with a USA based charitable organization 'Smile Train' to perform free cleft lip & palate operations. We have achieved tremendous success in this operation.
- Apex hospital has approval for treating Medico Legal Cases (MLC).
- Apex hospital is accredited for DNB Family Medicine and has got approval for Renal Transplant from Rajasthan Govt.
- · Apex Hospital is accredited from ISCCM (Indian Society of Critical Care Management) for diploma in critical care.
- Apex Hospital Pvt. Ltd. is accredited by NABH.
- Apex hospital Pvt. Ltd. LAB is also accredited by NABL.
- Apex Hospital also empaneled with all Govt, departments (e.g. RGHS, CGHS, ECHS, ESIC, Railway Chiranjivi yojna etc.) and Govt. & Private Mediclaim Facility Providers.

Today Apex Hospital glad to Empaneled Shri Mahaveer College, Jaipur with the following term & conditions applicable to the all members & there family of Shri Mahaveer College, Jaipur.

- Prior admission & consultation
- 20% discount on all OPD, Consultations, Investigations (in-house) & OPD Consultation, 50% Discount on Teleconsultation.
- 10% discount on IPD bill, (Medicines only OPD Prescription), (Excluding consumables, implants & outsourced investigations)
- A nodal officer who will be single point of contact for any query or request

### 5. Points to note:

This Membership program will be applicable for the members & family members Shri Mahaveer College, Jaipur the benefits are not applicable in cases where patient is availing other cashless /insurance/ empanelment facility.

Patients availing the member should need to carry a photo ID proof / authorization letter issued, by authorized Shri Mahaveer College, Jaipur

- The membership program is valid until for one year from date of MOU & any
  party can terminate the agreement by giving a 30 day notice to the other party
  in writing.
- In even to material breach by either party other terms there of, the other party may terminate this agreement with immediate effect

### 6. PATIENTS SERVICES:

Apex Hospital, Jaipur has unparalleled infrastructure; highest standards of healthcare delivery; cutting edge technology, personalized care & an institute led by a professional team of doctors.

OPD Time: - 10 to 3 P.M. (Please check consultant availability before coming)

Online consultation: - Prior appointment through Hospital teleconsultation APP

### Indoor/Emergency: - 24 Hrs

We would like to work with you to address the healthcare requirements of the employees and we assure you our best services at all times.

#### **Other Benefits:**

- The primary purpose of this MoU is to formalize the collaboration between SMC and Eternal Hospital in organizing and conducting free medical camps and health awareness campaigns, thereby contributing to community welfare and enhancing the educational experience of SMC students
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- Sharing of medical expertise, resources, and infrastructure for the successful execution of the initiatives

In case of further information is required, please feel free to contact my colleague Mr. Mohit Dixit (8445728075)

Assuring you the best of our services.

Thanks & Regards,

Facez Khan

**Head-Strategic Business Unit** 

For Apex Hospitals Pvt. Ltd.

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Dr Azhich supta