



Shri Mahaveer College

(Affiliated to the University of Rajasthan)

A Co-educational English Medium PG College

Grievance Redressal Committee

Grievance Committee is a committee formed within the institute by a group of representatives chosen from the college to consider and remedy stakeholder's grievances.

All the grievances of the students/staff which could not be settled in the routine process should be referred to this committee. Committee tries to settle the issues amicably in a time bound manner. It introduces a reasonable and reliable solution for grievances of various issues received from students/parents. Ensures that the grievances are resolved on time impartially and confidentially.

Grievance Redressal Committee

S.No	Name of Member	Designation
1.	Dr. Ashish Gupta	Convener
2.	Dr. Neelima Pareek	Member
3.	Dr. Vaishali Purohit	Member
4.	Mr. Vimlesh Sharma	Member
5.	Dr. Poonam Somani	Member Secretary
6.	Dr. D. N Sharma	Member
7.	Dr. Neha Gangwal	Member

Functions & Responsibilities of Grievance Redressal Committee:

- To receive complaints regarding any kind of grievances.
- To examine the truth of the complaint and suggest appropriate actions.
- To forward recommendations to the Principal for implementation.

Grievance Mechanism: -

Whenever a student or a faculty is having any grievances, he/she contacts the Grievance Committee personally or through mail. After the grievance is registered with the member secretary, depending upon the nature of the grievances, a matter is taken up in the next meeting or in the emergency an ad-hoc meeting is called to discuss the matter. The person has been asked to present the affecting grievance in front of the committee and after due hearing is given in the matter.


PRINCIPAL
SHRI MAHAVEER COLLEGE